

Chloe Mathews

DevOps Engineer

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Summary

DevOps/Platform Engineer, building tools and automations for other engineers at a 150-person MSP to streamline processes and make work easier.

Work Experience

DevOps Engineer — Endsight Nov 2021 – Present

- Designing and building tools (MCPs, webapps) and integrations around numerous APIs using Python and React with thorough tracing and observability, deployed to Azure with GitHub Actions
- Integrating Entra and vendor platforms (Domotz, MySonicWall, Liongard) for complete user provisioning/deprovisioning across third-party apps (4 hours saved per onboarding)
- Automating tickets for manual drift correction across hundreds of client machines/environments (1-3 hours saved per campaign)
- Coordinating and planning automation efforts across departments and teams, gathering requirements and constraints

NOC Engineer — Flextechs Jan 2020 – Nov 2021

- Leading HIPAA and PCI compliance audits, and implementing appropriate security and technical controls in response
- Assisting recovery efforts after ransomware attacks and ensuring continuity with backups
- Interfacing with clients on strategy and technical issues

Ops Technician — IP Services Jun 2019 – Jan 2020

- Managing client firewalls and servers inside a colo, front-line helpdesk, and assisting senior engineers with larger projects

Education

Lane Community College 2018 – 2019

AAS • Computer Network Operations

Certifications

GitHub Actions (GH-200) Sep 2026

Microsoft

Claude Certified Architect - Foundations Aug 2026

Anthropic

Skills

Languages: Python, TypeScript, PowerShell, Bash

DevOps: GitHub Actions, Docker, Azure

Observability: Sentry, Honeycomb

Databases: PostgreSQL, SQLite

Frameworks: FastAPI, FastMCP, Flask, React

Platforms/Tooling: Entra, Cloudflare ZTNA, Claude